



Relief and Recovery Assistance Guide

**Costilla County Spring Fire
2018**

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PURPOSE

The purpose of this Relief and Recovery Guide is to connect Colorado residents affected by the **Spring Fire** with disaster assistance and information. This Guide lists information on many programs and agencies. Updates and verification are continuously being made to this document. Updates are available at www.ppunitedway.org

This Guide is arranged in sections based on needs and the types of services provided. Where applicable, there are tables arranged to show resources available within the county and statewide. Phone numbers and specific information regarding service eligibility, hours, etc. may also be outlined.

You are welcome to dial 2-1-1, for help in finding available disaster assistance services. Language translation services are available. Individuals with hearing and speech disabilities can call Relay Colorado at 7-1-1 (or 1-800-659-2656) to indirectly access Colorado 2-1-1. You can also visit 211colorado.communityos.org to review resources and search the database of services in your local community. Colorado 2-1-1 will help identify the best local resources to fit your individual needs after a disaster or for life's everyday situations.

Disclaimer: Colorado 2-1-1 shall have no liability or responsibility of any kind to any user, other person or entity as a result of these guidelines. Colorado 2-1-1 is not authorized to give legal, insurance policy, health or contracting advice. The use of any or all guidance presented is solely at the discretion of the user.

IMMEDIATE RESOURCES

SERVICE	HOURS AND OTHER INFORMATION
Shelter/ Evacuation Center/Disaster Assistance Center	<ul style="list-style-type: none"> • The Blanca Fort Garland Community Center at 17591 US-160 Blanca, CO 81123. Shelter and other services. This location will be the Disaster Assistance center on July 5th and 6th from 10 a.m. - 3 p.m. instead of being located at the Centennial school. • The disaster assistance center at Centennial School 14644 CO-159, San Luis CO, is a one-stop shop for evacuee information. It will be open from 8 a.m. to 3 p.m. on July 4.
Mail Delivery	<p>The evacuations and road closures have forced the USPS to stop delivery to hundreds of homes in the fire area. Residents can pick up their mail at either the Fort Garland Post Office at 313 Highway 159 or the La Veta Post Office at 117 East Ryus Avenue. Residents expecting necessities, such as medications, to be delivered via UPS should call 719-589-4477 for information.</p>
Road Closures	<ul style="list-style-type: none"> • US 160 is closed in both directions over La Veta Pass between Fort Garland - La Veta due to a nearby wildfire. No estimated time for reopening. Possible alternate route: US 50 west of Pueblo to US 285. <ul style="list-style-type: none"> ○ Hwy 12 west of Trinidad is <i>*NOT*</i> a suitable alternate route. • CO Hwy 12 is closed between the Cuchara Pass area - La Veta. • CO Hwy 69 is closed between Red Rock Rd (5 west of I-25) and the Custer County Line. Road is open to local traffic only.
Evacuation Orders	<p>Mandatory Costilla Evacuations:</p> <ul style="list-style-type: none"> • Forbes Park (276 homes), • Wagon Creek (76 homes), and • Sangre de Cristo Ranch (approx. 241 homes) • NOT THE TOWN OF FT. GARLAND. <p>Costilla Pre-evacuation:</p> <ul style="list-style-type: none"> • Trinchera Ranch area from Indian Creek Road south to Trinchera Ranch Road moved from evacuation status to pre-evacuation status Tuesday evening and residents were allowed to return home. This area is <i>not</i> part of the burn area.
Evacuation/re-entry information	<p>For information about evacuations and re-entry in Costilla County, go to www.SLVEmergency.org or call 211. Those calling from out of state can call 719-955-0742.</p>
Evacuee Meetings	<p>Meetings for all evacuees are being held at 1 p.m. daily at the Blanca/Fort Garland Community Center at 17591 East Highway 160. These meetings are also live streamed on the Spring Fire Facebook page.</p>

SERVICE	HOURS AND OTHER INFORMATION
Free Wi Fi in Alamosa	Alamosa Public Library: 300 Hunt Ave Alamosa, CO 81101 Alamosa Community Center: 2222 Old Sanford Rd Alamosa, CO 81101
Donating to the fire victims	<p>Donation needs at this time (Please deliver to The American Red Cross at Blanca/Ft. Garland Community Center 17591 US-160 Blanca, CO 81123 for disbursement):</p> <ul style="list-style-type: none"> • Gift cards from the following: <ul style="list-style-type: none"> ○ City Market ○ Safeway ○ Walmart • Clothes: <ul style="list-style-type: none"> ○ Please do not deliver clothes to the Blanca/Ft. Garland Community Center or Sierra Grande High School. Please contact the following for more information on clothing donations: <ul style="list-style-type: none"> • La Puente, Alamosa, CO-719-589-5909 • Rainbows End, Alamosa, CO-719-589-8776 • Toiletries will be requested as needed. • Other avenues of donation at this time: <ul style="list-style-type: none"> ○ donate to red cross by text or call 1-800-435-7669 to donate by phone. ○ www.helpcoloradonow.com
Medical	<p>The Valley Wide Mobile Clinic will be set up south of the Ft Garland Community Center Hours 11am-8pm Tetanus vaccination will be available for those who need a booster later this week at the same location. Vaccination clinic times will be announced when they are available.</p>
Fire Info only	For information on acreage burned, direction of fire, etc. call 719-695-9573.
Pharmacy Services:	<p>Alamosa Pharmacy: 719-589-1766, Alamosa, CO City Market: 719-589-2492, Alamosa, CO Safeway: 719-587-3075-Alamosa, CO SLV Pharmacy: 719-587-2162, Alamosa, CO Walgreen's Pharmacy: 719-589-3165-Alamosa, CO Walmart: 719-589-9071-Alamosa, CO Jackisch Drug Store: 1-970-264-4166 Pagosa Springs Jack's Market Pharmacy:719-852-9894-Monte Vista, CO La Jara Pharmaceutical: 719-274-5109-La Jara Colorado Lincare Oxygen: 1-719-589-5818, Alamosa, CO</p>

SERVICE	HOURS AND OTHER INFORMATION
Hotel List:	Alamosa Lodging: Comfort Inn-6301 CR 107 S, Alamosa, 719-587-9000 Super 8-2505 Main St., Alamosa, 719-589-6447 Best Western-2005 Main St., Alamosa 719-589-2567 Days Inn-223 Sante Fe Ave., Alamosa 719-589-9037 Hampton Inn-710 Mariposa St., Alamosa 719-480-6023 Costilla County Lodging: Mountain View Motor Inn-Ft. Garland, CO-719-379-2993 The Lodge Motel-Ft. Garland, CO-719-379-2880 San Luis Inn-San Luis, CO-719-379-2880

HEALTH CONCERNS

Mental Health during a Disaster

Crisis counselors may provide outreach and education services about coping with the emotional difficulties in the aftermath of emergencies.

Symptoms include anger, fatigue, loss of appetite, sleeplessness, nightmares, depression, inability to concentrate, hyperactivity and/or increased alcohol or drug use.

Stress may manifest in a different way for everyone and may appear weeks or months after a traumatic event. If you or someone you know is experiencing distress or feeling overwhelmed by painful emotions related to recent events, call Colorado Crisis Services 1-844-493-8255 or text "TALK" to 38255 where experienced crisis counselors can be reached.

Wildfire Smoke and Your Health

Smoke from wildfires is a combination of gases and fine particles from burning vegetation and trees. Smoke can hurt your eyes and irritate your respiratory system, with possible exacerbated symptoms in children, the elderly, and those with pre-existing respiratory and heart conditions. No matter your physical condition, if you see smoke from the wildfire in your area, limit physical activity and stay indoors if possible. **Inhaling smoke is unhealthy for everyone.** Protect yourself and limit your exposure to smoke by monitoring the local air quality reports.

Air Quality

Air quality updates are available at <https://www.colorado.gov/airquality/advisory.aspx>

Symptoms Related To Wildfire Smoke

Eye, nose and/or throat irritation-itchy eyes and/or runny nose.

- Coughing, sore throat.
- Chest discomfort, rapid heartbeat, fatigue, and shortness of breath may be symptoms of a health emergency.
- There is an increased likelihood of getting a cold or having cold-like symptoms following smoke exposure.
- If you have asthma or another lung or heart disease, follow your doctor's advice about medications and respiratory management plan. If symptoms persist or are severe, contact your primary health care provider. **Dial 9-1-1 in an emergency.**

If Smoke is affecting you and/or Your Family:

- If you smell smoke and/or are beginning to experience symptoms, consider temporarily relocating to another area as long as it is safe for you to do so.
- Seek out locations where air is filtered. For example, heading to the local mall, movie theater or recreation center can provide some temporary relief. Local health officials can often help locate places with better air quality during extended smoke episodes.
- Close windows and doors and stay indoors. However, do not close up your home tightly if it makes it dangerously warm inside.
- Only if filtered, run the air conditioning, the fan feature on your home heating system (with the heat turned off) or your evaporative cooler. Keep the outdoor air intake closed and be sure the filter is clean. Filtered air typically has less smoke than the air outdoors. Running these appliances if they are not filtered can make indoor smoke worse.
- If you have any HEPA room air filtration units, use them.
- In smoky air, reduce your physical activity level. Avoid exercise or other strenuous activities in heavy smoke.
- Make healthy eating choices, drink plenty of fluid, get ample sleep, and exercise in clean air. Mitigate stress as much as possible.
- Avoid smoking, secondhand smoke, vacuuming, candles and other sources of additional air pollution.
- Commercially available dust masks may seem like a good idea, but they do virtually nothing to filter out the particles and gasses in smoke.
- At night smoke can be heavy, especially if outdoor air is still. Close bedroom windows at night.

Adapted from the Colorado Department of Health and Environment [\(www.cdphe.state.co.us/\)](http://www.cdphe.state.co.us/)

Wound Care and Tetanus Vaccinations

The risk for injury after a disaster is high, **especially during the clean-up** of debris. Proper care of wounds is important to avoid infection and other complications. Tetanus, a disease caused by bacteria that affects the body's nerves and muscles, is also a concern for persons with both open and closed wounds. Please review the following information regarding wound care and tetanus vaccinations. Do not hesitate to **dial 9-1-1 in a life threatening emergency.**

Care for Minor Wounds

Wash your hands thoroughly with soap and clean water.

- Avoid touching the wound with your fingers while treating it.
- Remove obstructive jewelry and clothing from the injured area.
- Apply direct pressure to any bleeding wound to control bleeding.
- Clean the wound after bleeding has stopped:
- Examine wounds for dirt and foreign objects.
- Gently flood the wound with clean water, and then gently clean around the wound with soap and water.
- Pat the wound dry and apply an adhesive bandage or dry clean cloth.
- Provide pain relievers, if possible.

Other Considerations:

- Wounds in contact with soil and sand can become infected.
- Puncture wounds can carry bits of clothing and dirt into wounds and result in infection.
- Crush injuries are more likely to become infected than wounds from cuts.

Wound Care: Seek medical attention as soon as possible if:

- There is a foreign object embedded in the wound.
- The wound is at special risk of infection (such as a dog bite or a puncture by a dirty object).
- A previous wound shows signs of becoming infected (e.g. increased pain, heat, swelling, redness, draining, or fever).

Tetanus Vaccinations

Tetanus vaccinations are recommended for all residents returning to the disaster area who have not had a documented dose within the past ten years. If you receive a puncture wound or a wound contaminated with feces, soil, or saliva, a health care professional should determine if a tetanus booster is necessary, based on individual records. Patients without a clear history of receiving at least three tetanus vaccinations and who have a wound should get the tetanus immune globulin (TIG) as well as the tetanus vaccination. Please speak with your personal physician or contact the Costilla County Public Health Department (719) 672-3332.

Call the Colorado Health Emergency Line for the Public (CO HELP) at 1-877-462-2911 for information about current public health issues. CO HELP is available Monday - Friday, 9 a.m. - 10 p.m. and Saturday, Sunday, 9 a.m. - 5 p.m.

INSURANCE

Homeowners Insurance

If your home has suffered damages because of the fire, please follow these guidelines regarding documentation and communicating with insurance agents.

- Residents evacuated from their homes should contact their insurance agents or companies immediately and let them know where they can be reached.
- Keep receipts. Out of pocket expenses during a mandatory evacuation are reimbursable under most standard homeowner policies; this may include living expenses while you are evacuated from your home.
- Be prepared to give a detailed list of damaged or destroyed personal property- this list should be as thorough as possible including a description of the items, dates of purchase and approximate age, cost at time of purchase and estimated replacement cost. Make a copy for yourself and a copy for your adjuster.
- Photos of the damage may help with your claims process-wait until authorities allow you back into your home.
- Make whatever temporary repairs you can. Cover broken windows, damaged roofs and walls to prevent further destruction. Save receipts for supplies and materials you purchase. Your insurance company may reimburse you for reasonable expenses in making temporary repairs.

Adapted from the Rocky Mountain Insurance Information Association

Information on the Homeowners Insurance Settlement Process can be found here www.rmiaa.org/Homeowners/WalkingThroughYourPolicy/SettlementProcess.asp

Insurance Information	Insurance Complaints and Assistance
National Flood Insurance Program (Customer Service) 1-800-427-4661 (Existing Policies) 1-800-638-6620	Colorado Division of Banking and Insurance Consumer Information 303-894-7490 Toll Free Outside of Denver 1-800-930-3745 Complaints 303-894-7499
Federal Deposit Insurance Corporation (FDIC): https://www.fdic.gov/	

Auto Insurance

If your vehicle has been damaged by the fire, do not try to start it. Contact your insurance agent. Do not attempt to dispose of your vehicle at the landfill; it will not be accepted. An organized collection of metal will take place onsite.

Further information on Auto Claims can be found through the Rocky Mountain Information Insurance Association:

www.rmiia.org/auto/steeringthroughyourautopolicy/FilinganAutoClaim.asp

Renter's Insurance and Rights

Renters/tenants are not responsible for the building in which they live; the landlord's insurance policy should cover damages to the building. Tenants ARE responsible for their own belongings and liability. If you rent and your personal property was damaged or lost because of the disaster, please contact your renter's insurance company as soon as possible.

Further information on Renter's Insurance can be found here

www.rmiia.org/Homeowners/WalkingThroughYourPolicy/RentersQA.asp

If a natural disaster damages or destroys a housing unit to the point of unsafe or uninhabitable living conditions (there are specific guidelines) this may violate the Warranty of Habitability Act. In this case, the landlord or the tenant may rescind the lease as long as the proper notice is given. Landlord-tenant laws vary from state to state and even county to county, please seek legal counsel for specifics (reasonable notice, health/safety repairs vs. uninhabitable living, security deposit, etc.). Information on rent abatement and/or security deposits should be disclosed in the lease.

*Disasters often attract scam artists and those affected by the fire should be vigilant in protecting their personal assets. The best way to verify authorized insurance agent is to contact the Colorado Division of Insurance. Go to www.dora.state.co.us/insurance/consumer/ConsumerMainPage.htm and click on "Find a Licensed Company or Producer" (agent). Consumers can also call the Division of Insurance at 303-894-7490. Consumers should know that inspectors that come to your residence will never solicit for personal information such as social security and bank account numbers. Also, under no circumstances are insurance agents (and FEMA or SBA representatives) allowed to accept money- if you are solicited for an application fee or a fee to be put on a list to have your home repaired be cautious of this potential scam. *

LONGER TERM ASSISTANCE AND INFORMATION

Costilla County Department of Social Services

The Department of human services may provide services to assist individuals and families in achieving self sufficiency and social well-being including financial assistance for shelter, food, and medical care. <https://www.colorado.gov/pacific/costillacounty/social-services>

FEMA

The Federal Emergency Management Agency may provide services to assist individuals and families following a disaster. Please visit the website to learn more about Disaster Survivor Assistance and if your county qualifies: <https://www.fema.gov/disaster-survivor-assistance>

Employment Assistance

If you lost your job as a direct result of the fire, you may qualify for unemployment benefits. Please visit the Colorado Department of Labor and Employment for information regarding these benefits www.colorado.gov/cs/Satellite/CDLE-UnempBenefits/CDLE/1248095315478 or go to the United States Department of Labor website <https://workforcesecurity.doleta.gov/unemploy/>

Colorado Workforce Centers provide a variety of free services to assist job seekers. These include job listings, computer & internet access, career counseling and training for job seekers. Please contact Alamosa Workforce Center (719) 589-6762.

Housing

The Department of Housing and Urban Development may provide funds to help repair homes. If granted, the **203K Rehabilitation Home Mortgage Insurance** may be used to rehabilitate or improve an existing home. Please visit the following website for further information: portal.hud.gov/hudportal/HUD?src=/programoffices/administration/hudclips/handbooks/hsg/h/4240.4

Change of Address

A change of address form is available online at www.usps.com/ or at any U.S. Postal Service location. If you change residence make sure that your address is current and all of the insurance agents that you have been working with are aware of your new address. The evacuations and road closures have forced the USPS to stop delivery to hundreds of homes in the fire area. Residents can pick up their mail at either the Fort Garland Post Office at 313 Highway 159 or the La Veta Post Office at 117 East Ryus Avenue.

FINANCIAL SERVICES AND CONSUMER ADVICE

Among many other stressors, disasters take a financial toll. Please review this link leading to the **Disaster Recover: A Guide to Financial Issues** to help you regain a sense of financial balance following a disaster, including suggestions on steps to take immediately, what to do in the initial weeks and months, and then how to begin planning again for the [future](http://www.redcross.org/preparedness/FinRecovery/).
www.redcross.org/preparedness/FinRecovery/

Social Security Payments

Anyone receiving Social Security payments that have been interrupted can go to any Social Security office to get an emergency payment. For information about changing mailing addresses, obtaining a new card, direct deposit, or locating the nearest Social Security office, call 1-800-772-1213 (TTY 1-800-325-0778) from 7 a.m. - 7 p.m. / Monday through Friday or go online at www.socialsecurity.gov

Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI)

Those who already receive SSI and SSDI should contact the Social Security Administration directly at 1-800-772-1213 to learn how checks may be reissued, cards replaced or to report a change in address.

If you believe you have been a victim of fraud or if you want to find out how to avoid fraud when making purchases and paying for services, contact the Colorado Consumer Protection Division by telephone at 1-800-222-4444 or visit the website www.coloradoattorneygeneral.gov/departments/consumerprotection

Other Resources:

Better Business Bureau 719-542-1605 https://www.bbb.org/en/us/co/pueblo	Financial Counseling Operation Hope: 1-800-388-4673 Provides financial counseling specifically for those in recovery from a disaster.
Insurance Complaints and Assistance Colorado Division of Banking and Insurance Consumer Information 303-894-7490 Toll Free Outside of Denver 1-800-930-3745 Complaints 303-894-7499	US Savings Bonds: 1-800-722-2678 or 1-800-553-2663 https://www.treasurydirect.gov/
National Insurance Crime Bureau 1-800-835-6422 www.nicb.org/	Veterans Benefits U.S. Department of Veteran Affairs 1-800-827-1000 TTY 1-800-829-4833
National Association of Insurance Commissioners 1-866-470-6242 http://www.naic.org	
Free Annual Credit Report https://www.annualcreditreport.com/index.action	Credit Card Info: Mastercard: 1-800-627-8372 Visa: 1-800-847-2911 American Express: 1-800-528-4800 Discover: 1-800-347-2683 TDD/TTY 1-800-347-7449

LEGAL SERVICES

Below are local resources available to those who need legal counsel and services due to the disaster. If needed, please seek legal resources regarding housing, family, consumer, public entitlements, education, employment, and health care access.

Colorado Legal Services	www.coloradolegalservices.org/co/homepage.html 719-589-4993	Civil legal services for low-income individuals and families.
National Disaster Legal Services	http://www.disasterlegalaid.org	Provides legal aid specifically around disasters.

DOCUMENT REPLACEMENT

Colorado Official Birth, Death, Marriage, and Divorce Records

To replace vital records, contact the Costilla county clerk and recorder office at 719-937-7671 or call 303-692-2200.

Colorado Drivers License of Identification Cards

To replace drivers license or ID card visit www.colorado.gov/revenue/dmv

Replacement Social Security Cards

If your Social Security card was destroyed in the fire, it is important to replace the card because you will need to show the card to get a job, collect Social Security benefits and receive some other government services. Please visit www.ssa.gov/ssnumber/ to apply for a new card.

Replacement EBT Card:

Call 1-888-328-2656

Replacement Tax Returns:

Call 1-800-829-1040 <http://www.colorado.gov>

Replacement Military Records:

Call 1-866-272-6272 <http://www.archives.gov>

Replacement Passport

Call 202-955-0430 or 1-877-487-2778 or go to <https://travel.state.gov/content/travel/en/search.html?searchinput=replace+a+passport&data-sia=true&data-con=false&searchbtn=>

Replacement Green Card:

Call 1-800-375-5283 or go to <https://www.uscis.gov/green-card/after-green-card-granted#Replacing>

Preserving Wet Documents

To preserve family treasures, review this informational link at the National Archives www.archives.gov/preservation/disaster-response/guidelines.html

RETURNING HOME

Do not return to your home until it is declared safe to do so by local authorities. Injury is very common after a disaster when returning home because of debris, sharp objects, and unstable structures. Protect yourself by wearing eye protection, a mask, sturdy boots, long sleeves, long pants and gloves when returning home and cleaning up.

Masks: the Center for Disease Control recommends that a well-fitted, NIOSH-certified air-purifying respirator (such as an N-95 or more protective respirator) be used to reduce the potential health impacts of dust and ash. If this type of respirator cannot be obtained, then at a minimum it is recommended that a face mask, sprayed with a fine mist of water be used to reduce exposure.

Pets

If animals are lost during the disaster please contact local veterinarians, humane societies, pet shelters, and other facilities that might house animals. Be prepared to identify and document ownership when claiming lost livestock. The United States Department of Agriculture Missing Pet Network website at www.missingpet.net may be of assistance.

Handle pets carefully and calmly as animals can become upset and react in unusual ways after a disaster. When you are allowed to return home, animals may become disoriented because of altered familiar scents and landmarks caused by the fire. If possible, leave your pet with a friend or family member, veterinarian, or a boarding facility while you clean and restore your home. Animals are naturally inquisitive and there are many dangers present in a post disaster area (sharp objects, downed electric lines, wild animals, disorientation leading to pet becoming lost, etc.).

When Returning Home

- Use caution and good judgment when re-entering a burn area and your home. Never assume that the area is safe.

- Avoid damaged power poles or lines and down wires. Immediately report electrical damage.
- Watch for ash pits, holes full of hot ash created by burned trees and stumps.
- If your home was damaged, check with your local utilities company. Make sure gas and electricity are turned off before entering the area. Professionals should determine if gas and electricity are safe to turn on.
- If you smell gas or hear a blowing or hissing noise, open a window and quickly leave the building. Turn off the gas at the outside main valve. Always call the gas company if you suspect a leak. If you turn off the gas for any reason, a professional must turn it back on.
- Inspect the roof immediately and extinguish any sparks or embers.
- Recheck for sparks or embers throughout the home, including the attic and crawl spaces, for several days after the fire. Sparks and embers can reignite.

Propane and Heating Oil Tanks

- **Propane tank system- contact a propane supplier; turn off valves on the system and leave valves closed until the supplier inspects your system.** Tanks, brass and copper fittings may have been damaged from the heat and be unsafe. If fire burned the tank, the pressure relief valve probably open and released the contents.
- **Heating oil tank system- contact a heating oil supplier for an inspection of your system before using it.** The tank may have shifted or fallen from the stand and fuel lines may have kinked or weakened. Heat from the fire may have caused the warp or bulge. Non-vented tanks are more likely to bulge or show signs of stress. The fire may have loosened or damaged fittings and filters.

Water Quality after a Fire

Your well or septic system could be adversely affected by the fire, power outages, equipment failure from fire damage, or contamination of water supplies. Be prepared, and have plenty of bottled water available for drinking and cooking when you return home.

Wells

Wells at undamaged homes should be safe, unless they were affected by a fuel spill. If your house was damaged, disinfect and test the water before consuming it. The water system may have become contaminated with bacteria due to loss of water pressure in the plumbing.

Public Well

If you use water from a public well, have a water sample collected and tested before drinking it. It may have been contaminated with bacteria due to a loss of water pressure in the plumbing.

Tank

If you have an above-ground tank that was exposed to the fire, have the supply tested. If you are in doubt about water safety, have your water tested.

Water District

If you get your water from a water district, contact them to ensure that the water supply has not been contaminated.

Septic Systems

If you feel your septic system may have been damaged, discontinue use until a licensed professional has inspected the system. The system may have been impacted if:

- Plastic piping above ground has melted.
- The raised system was in the direct line of fire (i.e. grass on top is scorched).
- There is damage in the area where the pipes enter the home.

A lift station will not operate without power. Limit or discontinue use until power is restored.

Please contact Costilla County Public Health Department 719-672-3332 with questions or concerns regarding water safety.

Drinking Water Treatment in Emergencies

Water supplies that are normally safe to drink and utilize for cooking and hygiene purposes may be adversely affected because of this disaster. If there is a water supply system disruption or loss of pressure because of line breaks, repairs, or power outages your water may need to be treated. If a safe supply of water is not available, it should be treated before being used for drinking, cooking, or brushing teeth.

Local or State Departments of Health will notify you that water should be boiled or treated before drinking; listen to your local radio and TV stations for a **“boil water advisory”**.

The following treatments only work in situations where the water is unsafe because of the presence of bacteria. If the water is unsafe because of chemicals, oils, poisonous substances, sewage, etc., do not use the water for drinking. If the water is cloudy, it should be filtered before treating. Filters designed for use when camping, coffee filters, towels (paper or cotton), cheesecloth, or a cotton plug in a funnel are effective ways to filter cloudy water.

Boiling (Boiling is the preferred method if available)

- Boiling is the best way to purify water that is unsafe because of the presence of protozoan parasites or bacteria. Boiling should not be used when toxic metals, chemicals (pesticides, solvents, etc.), or nitrates have contaminated the water.
- Place the water in a clean metal or glass container and bring to a full boil. Continue boiling for at least one full minute.

Liquid Chlorine Bleach

- If boiling is not possible, water can be made safe for drinking by treating with liquid household chlorine bleach, such as Clorox, Purex, etc. Household bleach is typically between 5% and 6% chlorine. Do not use bleaches that contain perfumes, dyes, or other additives. Be sure to read the label.
- Place the water (filtered if necessary) in a clean container. Add the amount of bleach according to the table. Mix thoroughly and allow it to stand for at least 30 minutes before using (60 minutes if the water is cloudy or very cold).
- Purifying tablets or chemicals designed for use when camping or backpacking can also be an effective way to treat water. Always follow the directions on the package.

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Treating Water With a 5-6% Liquid Chlorine Bleach Solution

(Allow treated CLEAR water to stand 30 minutes; treated CLOUDY water should stand for 60 minutes)

Volume of Water To Be Treated	Treating Clear Water Bleach Solution to Add	Treating Cloud, Very Cold or Surface Water Bleach Solution to Add
1 quart/ 1 liter	3 drops	5 drops
1/2 gallon/2 quarts/2 liters	5 drops	10 drops or 1/8 tsp
1 gallon	10 drops or 1/8 tsp	20 drops or 1/4 tsp
5 gallons	50 drops or 5 mL or 1/2 tsp	5 mL or 1 tsp
10 gallons	5 mL or 1 tsp	10 mL or 2 tsp

tsp=teaspoon; mL=milliliter

Storing Treated Water

- Use proper storage containers. Store the water in containers that are made for water storage, or glass and plastic jugs previously used for juice, milk, pop, or bottled water.
- Clean containers thoroughly before using and make sure that the container has a tight fitting cap. Never use containers that were previously used for pesticides, chemicals, solvents, anti-freeze, oils, etc
- Store in a cool place.

Adapted from the Colorado Department of Public Health and Environment www.cdphe.state.co.us/

CLEAN UP

Debris Removal and Handling

You can get assistance at the Disaster Assistance Center located within the Fort Garland Community Center 17591 E Highway 160; Blanca, Co 81123 for help requesting clean up assistance.

Fire Debris Removal

Ash and contaminated debris should be contained and disposed in a safe manner to minimize health hazards. Colorado State regulations require that properties be properly cleaned of ash and debris before a building permit can be issued

Ash and debris should be wetted and hauled to approved landfills in lined and sealed dumpsters. Scrap metal must be rinsed with water before recycling, concrete foundations must be inspected for asbestos before recycling. When wetting ash and debris use as little water as possible and be careful to prevent runoff from entering drainage and sewers.

Asbestos

Asbestos is a naturally occurring mineral that has been added into thousands of various types of building materials to add fire resistance, strength, and durability. Asbestos-containing materials may be part of your building-especially if it was constructed before the 1970's. A number of local, state, and federal regulations cover the handling and disposal of debris potentially contaminated with asbestos.

Septage and Sewage

Septic systems may have sustained damage. Do not take sewage to the landfill. Contact your local sewage waste hauler to arrange for clean-up. Minimize contact with sewage and take care not to spread septage or sewage.

Household Appliances

Large household appliances such as washers, dryers, refrigerators, freezers, hot water heaters, etc. may have been damaged by floods or fire and should be considered for recycling. Prior to recycling, appliances with refrigerants must have the refrigerant properly disposed of by an EPA certified technician. Examples of refrigerants include chlorofluorocarbons (CFCs), hydrochlorofluorocarbons (HCFCs) and hydrofluorocarbons (HFCs). Contact the Chlorofluorocarbons Unit at 303-692-3200 to report violations, leave a message, or request an Owner's Refrigerant Recovery Record form. The form may also be downloaded from the Colorado Department of Public Health and Environment's website.

Household Chemical Disposal

Household cleaners, fertilizers and pesticides may have spilled or the containers may have become compromised due to the fire or firefighting efforts. Keep children and pets away from leaking or spilled chemicals and call Poison Control Center 1-800-222-1222 or Emergency Medical Services (dial 9-1-1) if anyone ingests chemicals. Clean up any chemical spill immediately with rags that you don't mind throwing away. Allow the fumes in the rag to evaporate outdoors, then dispose of the rags by wrapping them in a newspaper and placing them in a sealed plastic bag in your trash can. Do not put household chemicals in the trash or bury, burn, or pour chemicals down drains, storm sewers or toilets. Take household hazardous waste to a local collection program. Also, do not combine chemicals or smoke while using or cleaning chemicals as this may produce dangerous reactions.

Fire Suppressant Safety Information

Please read below for information and precautions for all categories of wild-land firefighting chemicals and long-term retardants.

People

- Fire retardant contains ammonia and will sting if it gets into cuts or scratches or comes into contact with chapped or sunburned skin.
- Wash thoroughly with a gentle soap and water to remove all residues, as many of the fire chemicals could dry your skin.
- After washing, use a good-quality hand cream to minimize drying and chapping.

Wood and Metal Structures

- The red color of fire retardants comes from iron oxide (rust), which can be difficult to remove.
- Wash fire retardant off as soon as possible. Some of these products may discolor metal.
- Dampening a stained surface with water, and then scrubbing it with a wet, stiff-bristled brush has been effective.
- Power washers may drive the red colorant into the surface of the wood and should generally be avoided.
- Restrict water use to prevent puddles that may be attractive to pets.
- Avoid leaving standing puddles of water by using absorbent materials, such as sand or soil.

Vegetation

- Rinse fire retardant off vegetation.
- Avoid leaving standing puddles of water by applying absorbent materials, such as sand or soil.

- Leaf burn may occur since fire retardants contain fertilizer and at levels higher than what is often sold at garden stores. This could cause vegetation and plants to appear dead after contact; however, they will generally recover and grow back, usually within one to two months.
- Fruit and vegetables exposed to fire retardant should be properly disposed of at a designated inedible food collection

Pets and Other Animals

- Shampoo your pet thoroughly, since many of the fire retardants are very drying to skin.
- Use materials that will effectively absorb any puddles after shampooing, or in areas where animals may have access. Materials, such as sand, soil, or other absorbents, should be used on any standing water or puddles.
- Avoid ingestion of water containing fire retardant or other chemicals. Keep animals away from puddles.
- If your pet appears ill after drinking from puddles or standing water, make sure your veterinarian knows that the animal may have ingested a fertilizer-based product.

Heat

Food in cans or jars may appear to be fine, but if they have been close to the heat of a fire, they may not be edible. Heat from a fire can activate food spoilage bacteria. If the heat was severe, the cans or jars may have split or ruptured resulting in unsafe food.

Smoke

Toxic substances which may be released in the smoke from burning materials are one of the most dangerous elements of a fire. The smoke can be hazardous and can also contaminate food. Any food stored in permeable packaging such as cardboard or plastic wrap should be thrown away. Toxic smoke can permeate the packaging and contaminate the food. Discard any raw foods stored outside the refrigerator, such as potatoes or fruit, as they too could be contaminated by exposure to the smoke. Even food stored in the refrigerator or freezer can become contaminated by smoke exposure as the seals are not necessarily airtight. **If food from your refrigerator or freezer has an off-flavor or odor when it is prepared it should be discarded and not eaten.**

Chemicals Used to Fight Fires

Chemicals used to fight fires contain toxic materials that can contaminate food and cookware. While some of the chemicals may be listed as non-toxic to humans, they may be harmful if swallowed. Fire-fighting chemicals cannot be washed off exposed foods. Foods that are exposed to chemicals should be thrown away. This includes food stored at room temperature, such as fruit and vegetables, as well as foods stored in permeable containers like cardboard and screw-topped jars and bottles.

De-contaminating canned goods and kitchen appliances.

Canned goods that have not been exposed to heat and are not bulging or split open can be salvaged. Kitchen appliances (refrigerator, freezers, etc.) that were exposed to chemicals can also be decontaminated. Wooden cutting boards, plastic utensils, baby bottle nipples and pacifiers should also be discarded.

To decontaminate:

- Wash canned goods (remove labels), cookware, and surfaces of kitchen appliances with hot water and soap.
- Rinse surfaces with clear water.
- Dip cans and cookware in bleach solution (1-2 teaspoons bleach per gallon of water) for 15 minutes. Wipe surfaces with same solution.
- Re-label canned goods with permanent marker, include expiration date.

Food Safety after a Fire

Food exposed to fire can be compromised by four factors: the heat of the fire, exposure to the smoke itself, chemicals used to fight the fire, and power outage as a result of fire. Generally, saving food that has been in or near a fire is not a good idea. Please dispose contaminated food.

Power Outages

The main concern with perishables stored in the refrigerator and freezer is the availability of electrical power. If a power outage has occurred, keep the refrigerator and freezer doors closed. Open the refrigerator as little as possible. Refrigerated items should be safe as long as the power is off no more than about 4 hours. A full freezer should keep foods safe for about two days; a half-full freezer, about one-day. If foods still contain ice crystals and/or if the freezer temperature is 41° F or lower and has been at that temperature no longer than one to two days, food that was safe when it was originally frozen should still be safe. These foods can be refrozen or cooked and eaten.

- Discard any perishable food that has been held at temperatures above 41° F for more than 2 hours, or any food that has an unusual odor, color or texture.
- Never taste food to determine its safety.
- If you have returned from being evacuated and are not sure if the power was shut off and then turned back on, check with your utility company.
- Check for suspicious signs in your refrigerator and freezer, such as the presence of liquid or refrozen meat juices, soft or melted and refrozen ice cream, or unusual odors.

Remember that food unfit for human consumption is also unfit for pets. **If in doubt, throw it out!**

Retail Food Establishments

Retail establishments must follow specific regulations regarding the proper salvage and disposal of food items and equipment clean-up. Rules and regulations are available by phone (303) 692-

3620, or online in the Rules and Regulations Governing Retail Food Establishments in the State of Colorado: <http://bit.ly/CDPHE1dOjqIN>

Water Damage and Mold

Water damage to your home from the firefighting efforts may increase the likelihood of mold contamination. To prevent mold growth, dry out your home as soon as possible (ideally within 24-48 hours). If mold has already started to develop it will often appear as spots, it may present in different colors and may smell musty. Mold may present certain health risks. In most cases, if visible mold growth is present, sampling is unnecessary. Health complications related to mold include nasal stuffiness, throat irritation, cough or wheezing, eye irritation, and in some cases skin irritation. Individuals with mold allergies may have more severe reactions. Immuno-compromised individuals, as well as people with chronic lung illnesses may get serious lung infections if exposed to mold.

To prevent mold growth dry out your home as soon as possible.

- If weather permits, open doors and windows to create a draft.
- If your home has electricity and **an electrician has determined it safe to turn on** use fans and dehumidifiers to remove excess moisture by blowing the air outwards rather than inwards.
- Remove standing water with a “wet-dry” shop vacuum, an electric powered water transfer pump, or sump pump. Be sure to wear rubber boots if operating equipment in wet areas. A portable generator to power equipment to remove standing water may be utilized, however, be aware that improper use may lead to dangerously high levels of carbon monoxide and can cause carbon monoxide poisoning.
- Before turning on home heating, ventilating and air-conditioning systems have them check and cleaned by a service professional if mold is a concern

Properly remove mold and sanitize the area to help prevent future mold growth.

- If the area of mold growth is greater than 10 sq. feet it is recommended to consult a professional
- First wash the area/item with hot water and detergent and rinse with clean water.
- Wash the area/item with bleach mixture (1 cup bleach to 1 cup water). * **Never mix bleach with ammonia-the mixture creates a toxic gas that can kill you***. Rinse with clean water.
- Thoroughly dry the area/items.
- Discard items that CANNOT be cleaned with HOT water.
- Wear rubber boots, rubber gloves, goggles and an N-95 mask. Work in a well ventilated area.

Visit www.epa.gov/mold/moldguide.html for more information on mold growth and clean up.

Carbon Monoxide Poisoning

Carbon monoxide (CO) is an odorless, colorless gas that can cause sudden illness and death if inhaled. When power outages occur during emergencies, the use of generators, grills, camp stoves, or other gasoline, propane, natural gas, or charcoal burning devices should never be used inside a home, basement, garage, or camper, or even outside near an open window.

Symptoms: Most common symptoms of CO poisoning are headache, dizziness, weakness, nausea, vomiting, chest pain and confusion. Exposure to CO can cause loss of consciousness and death.

Carbon Monoxide detectors should be checked twice a year, at the same time batteries are checked. If conditions at home are too hot or too cold, seek shelter with friends or at a community shelter.

To report an environmental spill or release of potentially hazardous material, contact the Colorado Department of Public Health and Environment's 24/7 Emergency Reporting Line at 1-877-518-5608.

REPAIRS AND REBUILDING

If you are planning to renovate, deconstruct, or demolish a structure damaged by the fire, you will need to obtain an inspection and any required permits

First speak with insurance agents and adjustors to discuss your coverage. Replacement costs will frequently include rebuilding to current codes and regulations. Improved methods and materials have become standard practice with more attention to updated weatherization and energy requirements. Be careful to choose a licensed and experienced architect and/or contractor and be cautious of scam artists and fraud.

Verify licensure, file complaints and find other consumer information through the following:

Better Business Bureau	719-542-1605	https://www.bbb.org/en/us/co/pueblo
Colorado Department of Regulatory Agencies	1-800-886-7675	www.dora.state.co.us/index.html

Colorado law requires at least three business days notice, prior to outdoor construction or digging. Whomever is excavating -property owners or contractors- must call the Utility Notification Center of Colorado (UNCC) by **dialing 8-1-1** or 1-800-922-1987. UNCC will mark the site with paint, flags or stakes. Please respect the marks and dig with care, hand digging within two feet to buried piping and facilities. For additional information visit the UNCC website at www.uncc2.org/web/.

The American Red Cross has created this booklet with further information on how to recover from a fire:

www.redcross.org/www-files/Documents/pdf/gettingassistance/pickingupthepiecesfire.pdf

UTILITY CONTACT INFORMATION

To report problems with utilities or when utilities need to be shut off or during reconstruction, please refer to the following numbers:

Electrical Services/Gas

Company Here	Number	Website
Excel Energy	1-800-895-4999	https://www.xcelenergy.com/
San Isabel Electrical Association	719-547-2161	

Water Services

Company Here	Number	Website
Fort Garland Water and Sanitaion	719-379-2660	

Phone Service

ATT	1-800-288-2747	www.att.com
Verizon	1-800-427-9977	www.verizon.com